

The background of the top section is a photograph of a construction site. A large, reddish-brown pipeline runs diagonally across the frame. The site is cordoned off with orange traffic cones and yellow safety barriers. In the background, there are trees and a clear blue sky with some light clouds.

# BRINGING NATURAL GAS TO YOUR COMMUNITY

EPCOR Construction Update: Summer 2021  
Gas is flowing soon!

## PROJECT OVERVIEW

EPCOR is proud to be constructing a distribution system that will bring clean, safe and reliable natural gas to the communities of Chesley, Paisley, Inverhuron, Tiverton, Kincardine, Lurgan Beach, Point Clark, Ripley and Lucknow.

## UPCOMING CONSTRUCTION ACTIVITY

From August 16-22, 2021, EPCOR will begin adding natural gas into the distribution system in Chesley and Paisley.

In its pure state, natural gas has no smell, colour or taste so, at this time, EPCOR will be adding mercaptan to make it smell like rotten eggs or a putridly sweet gas smell.

Natural gas is a safe and reliable fuel source so leaks are rare but adding this odourant makes it easier to detect a leak, if it occurs. Once the pipeline is in service, EPCOR will continue odourant monitoring to ensure this odour is detectable throughout the system.

While you may notice odour as a result of our work at this time, it could also be from a small natural gas leak so we ask that you please notify us immediately if you notice this distinct odour in the area so we can confirm if it is part of our planned work or requires immediate attention.

## STARTING NATURAL GAS SERVICE

We anticipate connecting customers to natural gas service starting in late September in Chesley and November in Paisley.

Once the distribution system is complete, we will install the gas line and meter at your property. You will then need to contact your Heating, Venting and Air Conditioning (HVAC) contractor to arrange a final site visit with EPCOR to turn on your meter and inspect and light your natural gas equipment or appliances so that you can start to use them.

## SAFETY IS OUR FIRST PRIORITY

Safety is a responsibility we all share and EPCOR's top priority. We will maintain our work areas in a safe and secure manner, and perform our work according to all local bylaws and occupational health, safety and environmental requirements.

**To help ensure we all continue to stay safe during construction, please:**

- Slow down around construction.
- Obey all traffic and lane controls, including flag people.
- Stay outside of barriers and fences.
- Maintain a distance of two meters from our construction crews as per COVID-19 recommendations.
- Keep children and pets a safe distance away from work sites and equipment.

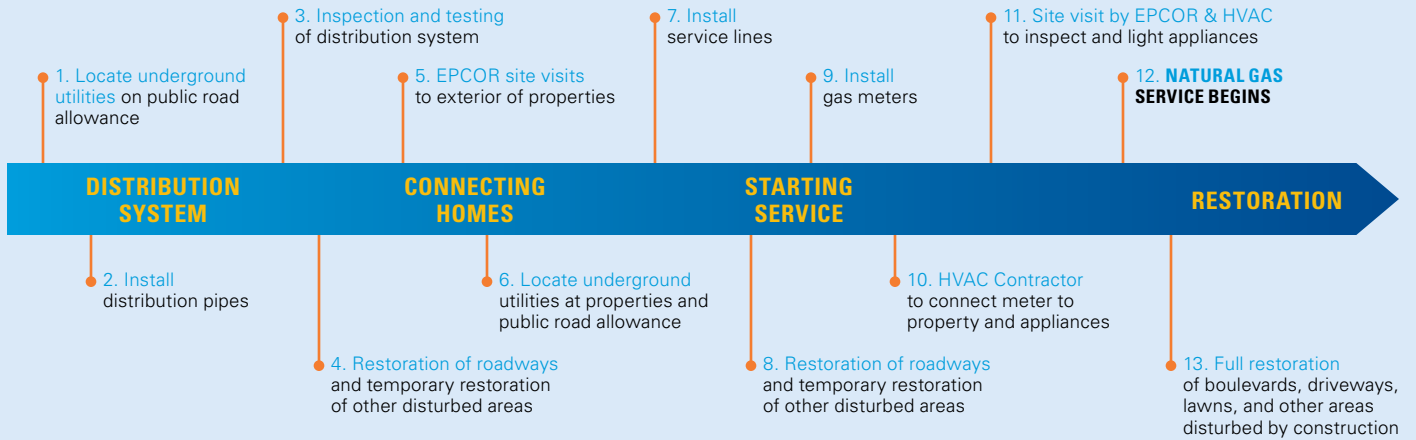
## ODOUR ALERT

If you smell rotten eggs, sulfur or a putridly sweet gas smell in the area, we ask that you call EPCOR at 1-888-765-2256.

## CALL BEFORE YOU DIG

As natural gas will now be present in your area, you must call Ontario One Call before you plan any digging or any other action that disturbs the ground. As a landowner, you have the right to dig on your property but just sinking a shovel into the ground could cause serious injury, widespread disruption or costly repairs, and under Ontario regulations you could be held liable for all of it.

## CONSTRUCTION AND SERVICE OVERVIEW



To arrange to have utility lines located and marked for free, contact **Ontario One Call at 1-800-400-2255 or OntarioOneCall.ca** at least five (5) full business days before you plan to dig.

### Gas Pipeline Markers

You may have noticed post markers that have been installed along the pipeline route. These markers provide a general indication of where the natural gas pipeline has been installed but may not be the exact location. Please do not rely on these markers to determine where you believe it is safe to dig.

### Always call before you dig!



## NATURAL GAS LEAKS

While natural gas is one of the safest fuels, small gas leaks can still occur. Knowing how to detect a leak can help reduce the risks to both people and property. These are the signs to look out for:

**Smell it:** If you detect an odour of rotten eggs, sulfur or a putridly sweet gas smell it could be the mercaptan we've added to natural gas to make a leak detectable.

**See it:** Visible signs of a leak include patches of dead vegetation, blowing dust from holes in the ground, bubbles in wet or flooded areas or even flames. In some cases, spotting vapours or ground frosting of white dust can suggest a leak.

**Hear it:** A hissing or roaring noise along the right-of-way of a pipeline could also indicate a natural gas leak.

**If you suspect a natural gas leak, even if it's during our testing period of August 16-22, call EPCOR immediately at 1-888-765-2256.** Natural gas isn't toxic but it is flammable so keep the area clear, don't start any motors or motor vehicles, don't use lighters or matches and don't smoke near the area.

## INTERESTED IN NATURAL GAS SERVICE

The deadline has passed to apply for natural gas service that begins in 2021. Residents can still apply for natural gas service; however, your natural gas service may begin in 2022 after the system installation has been completed this year. Visit our website to learn more about the application process.

## FIND OUT MORE

Interested in learning more about natural gas? Have a question about the project? Don't hesitate to contact us.

**Phone:** 1-888-765-2256

**Email:** [gasapp@epcor.com](mailto:gasapp@epcor.com)

**Visit:** [epcor.com/southernbruce](http://epcor.com/southernbruce)